



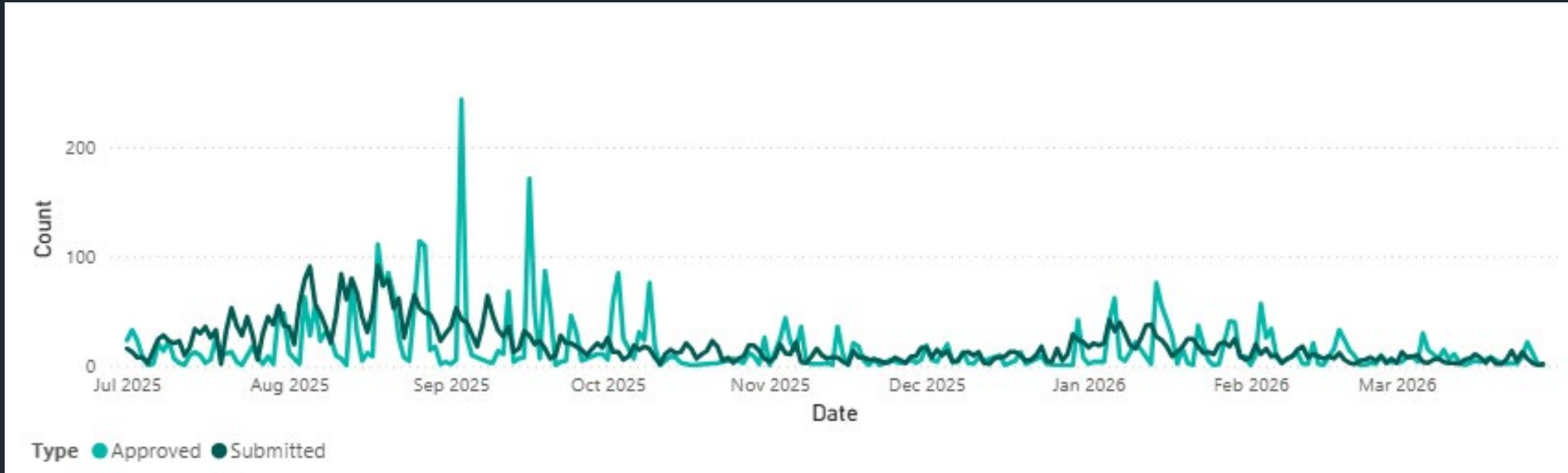
Bank of North Dakota NDASFAA Update
Jerrett Grimes and Lance Hill
April 2026

Agenda

- 2025-2026 Recap
- What's new at BND?
- Items on our radar
- Questions



2025-2026 BND Education Market Recap



- July 1, 2025 through March 30, 2026
- BND approved 4,323 applications
 - Total of 5,799 disbursements for a total of \$ 42.41 Million
- Over that same period our customer service teams
 - Handled 11,586 phone calls
 - Responded to 7,612 chats and emails

Origination Initiatives

- **New Cash Management System.**
 - Allowing for streamlined disbursements + Debits + Credits.
- **Prioritizing your Campus Connection Center within CampusDoor.**
 - BND will be focusing efforts to improve “your” portal in CampusDoor.
- **U.S. Citizenship.**
 - BND is now able to support eligible non-citizens aligning with federal eligibility requirements.



Student Loan Staffing Update(s)

Origination Team

Jerrett G.
Sierra J.
Erin K.
Hunter M.

Retirees

Marla B. (34 yrs)
Pam L. (11 yrs)
Shar M. (38 yrs)

Promotions

Tanya O.
Karley C.

BND Education Market Recap

July 1, 2025 through April 1, 2026

- FAFSA Presentations
 - 10 events – 370 attendees
- College Application Month
 - BND covered the cost for 1,889 applications to ND universities
 - 156 high schools participated
- Dual Credit (2025)
 - Covered 1,435 courses for 1,033 students.
- ND Dollars for Scholars
 - 1,237 applicants and 187 awarded totaling \$303,000.
- Financial Literacy
 - 61 events with a total of 3,985 participants

Financial Literacy Higher Ed Partnerships

- Financial wellness workshops
- SWMM in the classroom
- New student orientation
- Campus special events
- NDUS Student Association



On the Horizon

- Continue to monitor changes to federal student loan programs
 - Grad Plus changes, FAFSA improvements
- BND engaging in servicing system conversion project

What questions can we answer?

Education Market Attendees

- Jerrett Grimes, Leader of Origination
 - 701.328.5709 jgrimes@nd.gov
- Lance Hill, Leader of Education Outreach & Financial Literacy
 - 701.328.5726 lhill@nd.gov
- Amanda Woidyla, University & Student Development Coordinator
 - 701.328.5655 awoidyla@nd.gov
- Rachel Grossman, University & Student Development Coordinator
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